MuWave® Email Gateway

Product Overview
MuWave E-Mail Gateway is able to monitor an unlimited number of inboxes and captures all of the e-mail messages along with any attachments, and then imports them into Quillix for processing. Image attachments are automatically extracted and the individual pages are separated. Notifications can be configured throughout the entire email capture process.

Information Captured
All of the information from each e-mail is captured including the sender information, the subject, and the body of the email. This of course is all configurable by the Quillix administrator. This information is then used for the Quillix indexes where they are required. Messages containing HTML can automatically be converted into multi-part HTML format so that all of the embedded images can be maintained. All of this information can be utilized for indexing the batch or document.

Rules
Messages can be accepted or rejected based on rules defined by the administrator and each accepted or rejected message can be acknowledged with an automatic e-mail reply. Rules can be based on sender address, whether or not an attachment is there or not, or if the attachment does not meet the preset requirements.

Server Types
MuWave Email Gateway supports both POP and IMAP email servers.

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Part of a Complete Solution
The true power of Quillix is released when it is combined with a whole suite of MuWave QSX modules. MuWave E-Mail Gateway, MuWave Forms, MuWave OCR and MuWave Route can be combined into a powerful capture workflow which allows you to capture documents from the web, convert them to hidden-text PDF's, and save them to a document repository. Email confirmation of as many or as few of the many stages of the process are completely configurable.

Requirements
- Preconfigured Quillix server, 2.1 or higher, 2.3 is recommended.
- Available email server with POP or IMAP access configured, along with the corresponding addresses, user names, and passwords.

Features at a Glance

- Supports validation of e-mail attachments so that e-mails without the proper attachment can be rejected
- Supports assignment of incoming e-mails to Quillix users based on e-mail address or manual assignment within the module
- Supports moving processed messages to a folder (IMAP only)
- PDF conversion option converts PDF attachments to TIFF
- Dynamic determination of Quillix batch profile and document type via Quillix indexes or advanced Visual Basic scripts
- Automatic reply option to provide an acknowledgement of e-mail processing
- Automatic conversion of HTML messages to MHT format so that attached images are preserved

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